

MORPC AGENCY REFERRAL LIST

2025–2026



MID-OHIO REGIONAL
MORPC
PLANNING COMMISSION



ADULT SHELTER SYSTEM

1-888-4SHELTR (24 HOUR HOTLINE)

An emergency shelter system for men and women trying to find a place to sleep and hoping to move out of being homeless. Applicants should visit Faith Mission at 315 E. Long St. to participate in an intake interview. Individual shelters will no longer provide intake services.

BLUEPRINT COLUMBUS (Free sump pumps in certain areas of Columbus)

614-645-1253. | Email: blueprint@columbus.gov | blueprintneighborhoods.com/about-the-project/

THE BREATHING ASSOCIATION

614-457-4570

Home Energy Assistance Program: Year-round heating and cooling assistance program that helps low-income Franklin County families with diagnosed lung health issues.

The Winter Crisis Program: This program provides assistance once per heating season to eligible households that are disconnected, threatened with disconnection, need service, transferring utility service, or have less than a 25% supply of bulk fuel. Seasonal program.

The Summer Crisis Program: Designed to help qualified households pay for summer cooling. It also provides window air conditioners to those without central air for households who are medically needy. Seasonal program.

CAPITAL AREA HUMANE SOCIETY

614-777-7387

The Capital Area Humane Society exists to create a humane society for all through the unconditional love of animals. The Society undertakes numerous programs and services to enhance the quality of life for both pets and people in our community.

CATHOLIC SOCIAL SERVICES

614-221-5891

Homemaker Program: Professionally trained home care assistants provide help with light housekeeping, laundry, errands, and grocery shopping to enable seniors to maintain independence and remain in their own homes.

Payee Services: Bill payment and assistance with other fiscal matters is provided to elderly and disabled individuals.

Senior Supportive Services: Licensed social workers provide ongoing in-home needs assessment, care planning, and consultation to help vulnerable seniors maintain their independence. Assistance is provided for financial management, medical appointments, insurance, transportation, and housing needs, and by linkage to other community services. Similar services are available for non-seniors in the Hilltop area.

CITY OF COLUMBUS DEPARTMENT OF BUILDING AND ZONING SERVICES

614-645-8139 or 614-645-3111

Code Enforcement: Identifies code violations and works with the responsible parties to get the violations corrected. Appropriate court action may be initiated when the violations are not corrected in the allotted time. Violation types range from junk vehicles and scaling paint on houses to safety items such as inoperable smoke detectors. Inspectors enforce the City's Housing, Zoning, Graphics, and Health, Sanitation and Safety Codes.

CITY OF COLUMBUS DEPARTMENT OF DEVELOPMENT

614-645-2489 or for *City of Columbus Housing & Assistance Programs* 614-645-3111

Housing Division programs are available to income-qualified owner-occupants (unless noted otherwise) living in the City of Columbus.

Deaf Modification Program: Grants to provide visual and audible notification equipment in the homes of deaf or hard of hearing applicants. Equipment provided through Deaf Services. Contact: 841-9991 TTY/Voice or email to: communityresource@dsc.org.

Downpayment Assistance: Assists first time income-qualified homebuyer with downpayment on purchase of an existing home located in the Columbus Public School District.

Chores Program: Minor home repair and maintenance for seniors.

Mobile Tool Library: Tools for home maintenance and repair projects can be borrowed by homeowners, renters and non-profit organizations within CDBG Service Areas.

Lead Safe Columbus: Interior and exterior lead hazard control work for income-qualified owner-occupied properties – can be multiple units.

Homeowner Assistance Program: Loans available to owner-occupants of residential single-family structures located within a Neighborhood Pride Area for the correction of cited code violations.

Sewer Assistance Program: Low interest or deferred loans available to owner-occupied homes determined to be accessible to a sanitary sewer. Front footage fees are not eligible.

Emergency Repair Program: Grants for the immediate repair of emergency conditions in income-qualified, owner-occupied residential units.

Barrier Removal Program: Grants to remove structural barriers in the homes of persons with disabilities. In conjunction with MOBILE. Contact: Don Diaz at 645-8514

Neighborhood Investment Districts/Residential Tax Incentives: Property tax abatement on increased valuation due to property improvements in the Neighborhood Investment Districts.

Rental Housing Production and Preservation Program: Provides financial assistance to affordable multi-family housing projects that serve low and extremely low-income households.

Home Modification Program: Grants to remove structural barriers in the homes of persons with disabilities.

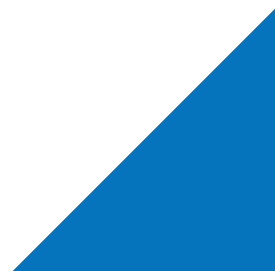
Home Safe and Sound Program: Loans available to owner-occupants of residential single-family structures located within a Neighborhood Pride Area for the correction of code violations and prioritized repairs.

HEAP, HWAP, EPP and PIPP:

Call HEAP toll-free at 800-282-0880

For hearing impaired with TDD, call toll-free 800-686-1557 or in

Franklin County, call 614-752-8808



CITY OF COLUMBUS HOME REPAIR PROGRAM:

614-645-8526 | columbus.gov/Services/Housing-Assistance-Programs/Housing-Programs

Home Buyers: Provides a 6 week course on maintenance and how to budget - 30 day waiting list or will refer. Will do rehab in an occupied dwelling including garages if there is a citation.

CITY OF COLUMBUS DEPARTMENT OF PUBLIC UTILITIES

614-645-8276

Low Income Water and Sewer Discount Program: A low-income discount is available on water and sewer charges for qualifying customers in Columbus and suburban communities. For those who are eligible, a discount of 20% will apply to water and sewer usage charges. Income requirements are based on state and federal poverty standards.

Senior Citizen Discount Program: Seniors aged 60 and older with limited income may qualify for a discount on electricity and/or water bills. Many seniors qualify for both the Senior and the Low-Income programs. Discounts include a 10% reduction in their electric bill and waiving daily water base fees.

CITY OF COLUMBUS PUBLIC HEALTH

614-645-7417

Healthy Homes Lead Poisoning Prevention Service: Call toll-free 877-532-3723. Helps protect citizens and their children from household dangers. This program is for eligible residents in Columbus and Worthington. Services include: phone consultations, free lead testing for children 6 months – 6 years, information on asthma triggers and other household dangers, mandatory lead inspections for homes with lead poisoned children, free HEPA vacuum loan for lead hazard clean-up, referrals to services for landlords, tenants, and homeowners.

THE CLINTONVILLE-BEECHWOLD COMMUNITY RESOURCES CENTER

614-268-3539

Minor home repairs for safety and health related issues for persons 60 and over, or with a disability. Services the following zip codes: 43201, 43202, 43211, 43212, 43214, 43215, 43219, 43224, 43229, and 43231.

COLUMBIA GAS OF OHIO

1-800-344-4077

Warm Choice: Weatherization program funded by Columbia Gas to provide energy saving services. Partnering with MORPC 614-621-1171.

Home Performance Solutions Program: This program offers rebates for energy efficient furnaces, boilers, and water heaters. To qualify, a Conservation Services Group representative must inspect and test the home and recommend measures and incentives. A qualifying contractor can then install the equipment.

COLUMBUS FIRE PREVENTION

Office: 614-645-7377 | **Smoke Alarm Hotline:** 614-724-0935

Missing or non-functioning smoke detectors are the #1 hazard in homes in Columbus. CFP provides smoke detectors for homes.

COLUMBUS METROPOLITAN AREA COMMUNITY ACTION ORGANIZATION (CMA CAO) - Senior Opportunities and Services

614-258-0505

Services to residents 55 and over. Food, clothing, shelter, employment/training referral. Utilities, rent, mortgage payment. Transportation for medical appointments, shopping.

Home Weatherization Assistance: Home weatherization services for income qualified homeowners and renters.

COLUMBUS METROPOLITAN HOUSING AUTHORITY (CMHA)

833-378-2220

Serves Columbus by helping people access affordable housing, promoting neighborhood revitalization and assisting residents in accessing needed social services. Rents are based on income.

COLUMBUS NEIGHBORHOOD HOUSING SERVICES (CNHS)

614-224-3603

Down Payment Assistance: Available to low/moderate income households in the City of Columbus.

Rehab Services: Deferred or 1-5% loans. Emergency repairs (on mechanicals) no restrictions.

COLUMBUS URBAN LEAGUE

614-257-6300

Provides both government subsidized and private market lists of affordable housing for individuals. Provides homebuyer education workshops and information on foreclosure prevention and mortgage default counseling, and landlord-tenant counseling.

COMMUNITY RESOURCE CENTER

614-268-3539

Serves zip codes: 43201/43202/43210/43211/43212/43214/43215/43221/43224/43229/43231

Minor home repairs for safety and health related issues for persons 60 and over or with a disability. Up to \$500 per person.

DEAF SERVICES CENTER

614-841-1991 TTY/Voice

Deaf Equipment Modification Program: Grants to provide visual and audible notification equipment in the homes of deaf or hard of hearing applicants. TTY's, smoke and CO detectors, alarm clocks, doorbells and receivers are examples of the equipment that can be provided. Contact: e-mail to communityresource@dsc.org.

DEPARTMENT OF ENERGY

www.energy.gov

Home Energy Audits by certified companies.

ECDI

614-559-0115 or 888-210-3039

Small business resources. Call for information and an appointment. 1655 Old Leonard Ave., Columbus, OH 43219.

ELECTRIC PARTNERSHIP PROGRAM (EPP)

Honeywell Solutions – Electric Partnership Program (EPP) – **Phone: 1-800-231-9652.**

Ohio Department of Development - Electric Partnership Program (EPP). **(800) 282-0880.**

www.development.ohio.gov/individual/energy-assistance/5-electric-partnership-plan

FRANKLIN COUNTY AUDITOR'S OFFICE

614-525-4663

Homestead Exemption: Homeowners 65+ or disabled will receive a flat property tax exemption on the market value of their home.

FRANKLIN COUNTY CHILDREN SERVICES

614-229-7100

Franklin County Children Services collaborates with many community partners to make a difference in the lives of all children. Children Services works with corporations, businesses, organizations and individuals in an effort to prevent child abuse and neglect, and to provide opportunities for children.

FRANKLIN COUNTY COMMUNITY AND ECONOMIC DEVELOPMENT DEPARTMENT

614-462-5631

Urgent Repair Program: Assists income qualified owner-occupants with the repair of emergency conditions in their homes.

FRANKLIN COUNTY OFFICE ON AGING

614-525-5230

Adult Protective Services: Services include, but are not limited to, receiving reports of adult abuse, exploitation or neglect, investigating these reports, case planning, monitoring and evaluation. In addition to casework services, Adult Protection may provide or arrange for the provision of medical, social, economic, legal, housing, law enforcement or other protective, emergency or supportive services. Call **614-525-4348** for details.

Franklin County Caregiver Support Program: This program provides a variety of services to caregivers of older adults on a short-term basis. Services include institutional respite, caregiver counseling, adult day services and minor home repair.

Property Tax Assistance Program: Offers one-time assistance to help low income individuals 60+ who are unable to pay their current property taxes (delinquent taxes are not considered).

Senior Options: Provides home delivered meals, homemaker, personal care, respite care, adult day care, transportation, emergency response systems, and minor home repair. Call **614-525-6200** for details.

Safe Housing Program: Provides home modifications/repairs, safety products and assistance to eligible Franklin County residents so they can live in their homes free of barriers and unsafe conditions. Program services: minor home repairs/modifications, wheelchair ramps, moving assistance, safety products, home repair services, sanitation and pest control, long-term housing, major cleanings and smoke detectors.

FRANKLIN COUNTY PUBLIC HEALTH

Environmental Health Division 614-525-3160

Housing Rehabilitation Services: Provides funds for handicap accessibility modifications, urgent repairs, private sewage system and private well repairs or replacement. This program provides grants to qualified homeowners for emergency repairs of roofs, plumbing and HVAC systems, electrical systems, ramps, bathroom and kitchen modifications and lift chair systems to provide handicap accessible homes. The program serves all of Franklin County except the City of Columbus.

Handicap Accessibility: Assists persons with disabilities to remain in the home through a maximum \$6,500 grant to remove architectural barriers to entering/leaving the home and to accessing the bathroom and/or kitchen.

Safe Housing Program: Assists veterans who need handicap accessibility or home repair that affects their safety and welfare (excluding roof repairs). Applicants must meet income requirements.

Sewer System Repair: Grants up to \$7,000 per household for the repair/replacement of septic systems or water wells.

Water Quality Partnership Loan: Provides loans to low/moderate income homeowners in Water Quality Partnership Areas of the county. Eligible homeowners connected to a main sewer line will have a lien placed against the property as a forgivable loan that reduces over a 10-year period.

FRANKLIN COUNTY SOIL AND WATER CONSERVATION DISTRICT/ COMMUNITY BACKYARDS

614-486-9613 | www.communitybackyards.org

FRANKLIN COUNTY VETERANS SERVICE COMMISSION

614-525-2500

Emergency Financial Assistance: Financial Assistance is provided for basic living needs and not to subsidize an unsatisfactory lifestyle. It is to provide temporary financial assistance to those who will make a conscientious effort to find a permanent solution to their financial problems. Primarily, these basic living needs include: mortgage/rent, utilities, car repair, food, dental, gas voucher/bus ticket, transportation to and from VA appointments (based on income application required).

Handicap Accessibility Grant: Provides grants up to \$6,500 per household to disabled veterans living in Franklin County to remove architectural barriers to enter/leaving their residence and to access the bathroom or kitchen.

FURNITURE BANK OF CENTRAL OHIO

614-272-9544

The Furniture Bank helps those in need with free furniture and household goods for individuals and families moving from difficult situations. A typical client leaves our warehouse with 12-14 pieces of furniture such as mattresses, box springs, dressers, couches, chairs, coffee/end tables, lamps, kitchen tables, kitchen chairs, and miscellaneous household goods.

HABITAT FOR HUMANITY – Mid-Ohio

614-422-4828 | www.habitatmidohio.org

Through volunteer labor and donations of money and building materials, Habitat builds simple, decent houses with the help of the homeowner (partner) families. Habitat houses are sold to partner families at no profit and financed with zero-percent interest mortgages that are held by the local affiliate. The homeowners must contribute 200-250 hours of labor (sweat equity) to the construction of their own and other homes, and their monthly mortgage payments pay for their home and contribute toward building future Habitat houses.

Habitat Restore is a discount home improvement store open to the public.

ReStore Bethel Rd., 2555 Bethel Rd., Columbus 43220

Habitat Home Repair offers our home repair program to current homeowners in Franklin County. If you are interested in applying for our Home Repair Program, call our office at **(614) 484-1966** or email buildyourdream@habitatmidohio.org to receive an application in the mail.

HEALTHY HOMES HOME REPAIR PROGRAM

614-355-0395 | www.healthyhomescolumbus.org/home-repair/

South Side and Linden area (Must be in service area as pictured on their website)

HOMES ON THE HILL

614-275-4663

Offers many important services in English and Spanish to current and future homeowners. This includes access to quality rehabilitated homes, access to quality new homes, HUD Certified Housing Counseling Agency, Homebuyer Education workshops for first time homebuyers including credit counseling, and assistance in purchasing homes, including information on financial options.

HOMELESS HOTLINE

614-274-7000

HOMEPORT (Formerly COLUMBUS HOUSING PARTNERSHIP)

614-221-8889 | www.homeportohio.org

Homeport creates strong communities by developing quality, affordable homes on a cornerstone of dignity, security and opportunity. Offers free workshops designed to help Central Ohioans become and remain successful homeowners. Workshops include Financial Fitness, Homebuyer Education, Foreclosure Prevention, Home Repair and Maintenance, and Downpayment Assistance.

IMPACT COMMUNITY ACTION

614-252-2799

E-HEAP: Provides assistance with energy bill payments for households at or below 175% of the federal poverty guidelines who are threatened with disconnection of their heating source, have already had their service disconnected or are transferring service to a new address and have less than a 10-day supply of bulk fuel.

LIFECARE ALLIANCE

614-278-3130

Meals on Wheels: Home delivered meals for income qualified seniors.

Farm Market Program: Coupons available to seniors to purchase Ohio grown fresh produce at area farm markets. Seasonal.

Help at Home: Provides homemaking and personal care services to chronically ill adults to help them maintain independent living in their own home.

Chores Program: Assists senior citizens and/or disabled persons with minor repairs to their homes. These repairs must be for the safety and/or health of the senior or disabled person, such as repairing electrical and plumbing issues, installing grab bars and railings, repairing floors and drywall.

- ▲ 60 years of age or older or physically disabled age 55 or older
- ▲ The home repair must be \$1,000 or less including supplies and labor

Meals on Wheels: Home delivered meals for income qualified seniors.

Carie's Café: serves nutritious meals at lunch from a 10 a.m. – 2 p.m. Over 60 qualify for a combo meal at a discount.

Help at Home: Provides homemaking and personal care services to chronically ill adults 60+ to help them maintain independent living in their homes.

LifeCare Alliance Wellness Centers: are home to registered nurses and registered dietitians who provide healthcare services including: biometric health assessments and medication management assistance. They also provide health education and counseling for disease prevention, chronic disease management, medical nutrition therapy, weight management, diabetes self-management and travel immunization.

IMPACT Safety: works to prevent violence and abuse by giving tools to protect financial and physical safety. Groceries-to-Go: **614-278-3130**. The pantry provides food and non-food items to individuals and their families who are part of LifeCare Alliance's Project OpenHand – Columbus and The Columbus Cancer Clinic Program. Senior Farmers Market: allows low-income seniors in Central Ohio to obtain produce from local farmers.

LSS 211 CENTRAL OHIO (Formerly Hands-on Central Ohio / First Link)

Dial 2-1-1 or 614-221-2255 | www.lssnetworkofhope.org/211centralohio

We connect people to essential resources like FOOD, CLOTHING and SHELTER. Additionally, we can also help connect people to resources beyond the essential ones that affect daily life. These include:

- ▲ RENT AND MORTGAGE
- ▲ PAYMENT ASSISTANCE
- ▲ UTILITY PAYMENT ASSISTANCE
- ▲ MINOR HOME REPAIR PROGRAMS
- ▲ MATERIAL ASSISTANCE
- ▲ TRANSPORTATION EXPENSE ASSISTANCE

MID-OHIO REGIONAL PLANNING COMMISSION (MORPC)

614-228-2663

MORPC provides housing services to income eligible residents of Franklin County who live outside the City of Columbus.

Housing Rehabilitation: Provides financial assistance in the form of loans and grants to help families with the cost of home repairs to include mechanical systems, roofs and foundations. **614-233-4171**

Lead Based Paint Treatment: Provides testing and removal of lead-based paint hazards in the home. **614-233-4171**

Lead Testing: For information on lead testing of your home or children through the Franklin County Board of Health. **614-462-3851**

MORPC Weatherization Programs: Columbus and Franklin County – offers programs to make the homes of income eligible residents' energy efficient.

Warm Choice: Weatherization program funded by Columbia Gas to provide energy saving services. **614-621-1171**

MOBILE DISABILITY RESOURCE CENTER (Wheelchair ramps)

614-443-5936 | 1829 E. Long Street 43203 | www.mobileonline.org/programs-services

MODCON LIVING (Formerly Rebuilding Together Central Ohio)

614-258-6392 | 3840 E. 5th Ave., Columbus, OH 43219

Volunteer initiative dedicated to providing repairs to homes owned by elderly, disabled and/or low-income families to make them warm, safe, and dry with independence and dignity. All volunteer staff.

Safe at Home Program: Provides emergency home repairs and safety modifications to low-income senior and permanently disabled homeowners. Contact: Julie Smith

Mobile Tool Library: Offers tools and knowledge to neighbors and non-profit partners, giving them the resources to maintain homes and revitalize their communities. Over 4,500 tools are available for use, and are available for loan for 1, 3, or 7 days.



PARENTING EDUCATION

614-221-5891

National network of parents who support and encourage change and growth in family relationships. Anyone involved in parenting a child is welcome at the group meetings, co-led by parents and professionally trained facilitators.

PRIDE OF WHITEHALL

614-231-6600

Volunteer repair service for senior or disabled residents of Whitehall.

PROJECT WORK, A DIVISION OF SOUTHEAST, INC.

614-294-7117

Provides residential cleaning, moving, lawn service, snow shoveling, and labor support for individuals and businesses in Franklin County for a fee.

ST. STEPHEN'S COMMUNITY HOUSE

614-294-6347

Child Care: Provides quality care for children of parents who are working, receiving job training, or attending an educational program. Tuition is assessed on a sliding fee scale. Accepts children 6 weeks to 5 years old.

Christmas Care: Assists families during the holiday season who have fixed incomes, job loss, and family illness. Gift baskets containing food for a holiday meal, groceries for the week, and at least one new toy for each child under 14.

Emergency Services: Assists low-income individuals and families supplement their incomes with utility, rent assistance, medication, and emergency food. **614-299-2123**

Senior Services: Program provides comprehensive services to senior citizens in the Linden community and outlying areas including zip codes: 43004, 43211, 43219, 43230, 43231, and 43229. Services include advocacy, supportive services, workshops and seminars, neighborhood health center on-site, and meal site for LifeCare Alliance.

Youth and Family Services: Provides help to at-risk youth to better deal with the challenges of growing up. Services include: After School Program, Summer Program, Developmental Groups, Tutoring Program. Family Services and Programs provide counseling and educational resources for parents and family units. Services include: Parent Education, Family Strengthening Programs, Home Visitation Services.



MID-OHIO REGIONAL
MORPC
PLANNING COMMISSION

Mid-Ohio Regional Planning Commission

111 Liberty St. Suite 100

Columbus, Ohio 43215

P. 614.228.2663 | F. 614.228.1904

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