

1-866-829-1086 Southwest Airlines Cancun Office

Here's up-to-date information about the Southwest Airlines office / service location in **Cancún, Mexico**:

Southwest Airlines – Cancún Office / Airport Service Counter

Location:

Southwest Airlines Airport Counter


Cancún International Airport (CUN)

Carr. a Aeropuerto Cancún, 77500 Cancún, Quintana Roo, Mexico — inside the airport terminal where Southwest operates flights and provides passenger services. ([FlightsOffices](#))

Southwest does **not have a separate standalone street-level office** in downtown Cancún; the local presence is at the airport counter, where you can receive in-person assistance on travel days. ([FlightsOffices](#))

Contact Information


General Reservations / Customer Support:

 **1-800-435-9792** — Southwest's U.S. customer service number (usable from Mexico with international dialing). ([FlightsOffices](#))


Email (general inquiries):

 **southwestairlines@ifly.southwest.com** (*listed as contact email associated with the Cancun office*) ([FlightOfficeWorld](#))

Official Website:

 **<https://www.southwest.com/>** — for online booking, check-in, flight status, baggage policies, and account help. ([FlightsOffices](#))

Airport General Contact:

 **+52 (998) 848-7200** — Main line for **Cancún International Airport** (not specific to Southwest but useful for terminal info). ([Cancun Airport](#))

Hours of Operation

- The Southwest service counter at Cancún International Airport is generally staffed in alignment with Southwest flight schedules, and most listings indicate **24-hour availability** via phone and at the airport counter when flights are operating. ([FlightsOffices](#))

Services Available at the Cancún Office / Airport Counter

At the Southwest Airlines counter inside Cancún International Airport, you can typically get help with:

- ✓ **Flight Check-In & Boarding Passes** — If you haven't checked in online within the permitted window. ([Book Ticket](#))
- ✓ **Reservations & Changes** — Booking new flights or modifying/canceling existing reservations (agent or website/app may be used). ([Book Ticket](#))
- ✓ **Flight Status & Gate Information** — Real-time departure/arrival details and gate info. ([Book Ticket](#))
- ✓ **Baggage Services** — Including drop-off for checked luggage and questions about allowances or lost bags. ([Book Ticket](#))
- ✓ **Special Assistance** — Wheelchair help, unaccompanied minors, and other traveler needs. ([FlightOfficeWorld](#))


Note: For many tasks (like refund processing, frequent traveler accounts, or detailed complex re-routing), using the Southwest official website or contacting customer service by phone before arriving at the airport is often faster. ([FlightsOffices](#))

Tips for Travelers

-  **Online Check-In:** Check in via **southwest.com** or the Southwest mobile app up to **24 hours before departure** to save time at the airport. ([Book Ticket](#))
 -  **Arrive Early:** For international departures from Cancún, arrive at the airport at least **3 hours before your flight** to allow time for security and check-in.
 -  **Flight Status:** Use the flight status tool on Southwest's official site to verify departure, gate changes, and delays before leaving for the airport. ([Book Ticket](#))
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Corporate Headquarters (For Reference)

Southwest Airlines

 2702 Love Field Drive, Dallas, TX 75235, United States — Southwest's main headquarters (not the local Cancun office). ([FlightsOffices](#))

Summary

- Southwest's **Cancún office** is at **Cancún International Airport (CUN)** — specifically the airline's ticket counter/service desk inside the terminal. ([FlightsOffices](#))

- You can contact them by phone (**1-800-435-9792**) or email (**southwestairlines@ifly.southwest.com**) for bookings and support. ([FlightOfficeWorld](#))
 - Airport staff help with check-in, reservations, baggage, flight status, and special travel needs on flight days. ([Book Ticket](#))
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If you want, I can also provide a **step-by-step guide to find the Southwest counter inside Cancún airport** or **how to call from Mexico with proper dialing codes!**