

1-866-829-1086 Southwest Airlines Charleston Office

Here's detailed information about the Southwest Airlines presence in the Charleston, South Carolina area:

Southwest Airlines – Charleston Office / Service Location

Southwest Airlines [Web](#) Address: 5500 International Blvd, North Charleston, SC 29418 Phone: +18004359792

Address:

📍 **5500 International Blvd, North Charleston, SC 29418, USA** — this is the location of **Charleston International Airport (CHS)** where Southwest operates its ticket counters and passenger services. ([Airlines-Office](#))

General Customer Service:

📞 **1-800-435-9792** — Southwest's primary U.S. reservations and support number. ([Airlines-Office](#))

Email:

✉️ **customerservice@southwestvacations.com** — commonly listed for customer service inquiries. ([Airlines-Office](#))

Airport Contact:

📞 **+1 843-767-7000** — Charleston International Airport main line. ([Airlines-Office](#))

Location & Hours

Airport Office

Southwest does **not typically have a separate street-level office** in downtown Charleston; instead, all in-person passenger services operate at **Charleston International Airport (CHS)** at the address above. ([Airlines-Office](#))

Hours:

- Most sources list the Charleston Southwest service location as available **24 hours a day / daily** via phone and counter support aligned with flight schedules. ([Airlines-Office](#))
- In-person counter services generally open approximately **90–180 minutes before the first scheduled departure** and remain staffed until the last departure for the day. ([Southwest Airlines](#))



Services Available in Charleston

At the Southwest service counter inside Charleston International Airport, staff can assist with:

Flight Check-In & Boarding

- Check you in and issue boarding passes if needed before your flight.

Reservations & Changes

- Book new flights, modify or cancel reservations (note that complex changes may be easier online or via phone).

Baggage Services

- Checked baggage drop, inquiries about allowances, and lost or delayed luggage support.

Flight Status & Gate Info

- Real-time departure, arrival, and gate information — helpful when flights are delayed or changed.

Special Assistance

- Passenger support for wheelchair services, traveling with pets, unaccompanied minors, and other needs. ([Airlines-Office](#))



Travel Tips for Charleston Travelers

Arrive Early:

Southwest's ticket counters at CHS typically open **about 90 minutes before the**

first departure and staffing corresponds to the airline's flight schedule — so it's best to arrive early, especially during busy periods. ([Southwest Airlines](#))

Online Check-In:

Use the Southwest app or official website to check in **up to 24 hours before departure** — this can save time at the airport and help ensure a smooth boarding experience. ([Southwest Airlines](#))

Flight Status:

Check flight status online or via the app for up-to-date departure and gate information before heading to the airport. ([Southwest Airlines](#))

About Charleston International Airport

Charleston International Airport (CHS) is the main commercial airport serving the Charleston region and is a base for multiple carriers including Southwest Airlines, which operates regular service there. Southwest is one of the top carriers by passenger share at the airport. ([Wikipedia](#))

Southwest Airlines Headquarters (Reference)

For broader corporate inquiries (not specific to passenger check-in or airport services), Southwest's main headquarters is at:

 **2702 Love Field Drive, Dallas, TX 75235, USA** — the airline's central administrative and operational headquarters. ([Airlines-Office](#))

Summary

- Southwest's Charleston presence is primarily at **Charleston International Airport (CHS)** — where you can find the airline's ticket counters and passenger services. ([Airlines-Office](#))
- You can contact Southwest via their general customer service number or work with the airport ticket counter staff for reservations, baggage help, flight status, and special assistance. ([Airlines-Office](#))

If you'd like, I can also provide **directions from downtown Charleston to the Southwest counter at CHS** or a **travel checklist** for your flight!

