

# 1-866-829-1086 Southwest Airlines Quito Office

Southwest Airlines **does not maintain a dedicated customer service, ticketing, or corporate office in Quito, Ecuador** (neither downtown nor at the airport). Southwest does **not publish any local Quito address** for walk-in service, and the airline does *not operate scheduled flights to Quito's airport*. There are **no verified official Southwest counters or offices in Quito** on Southwest's own contact pages.

You may find **third-party websites claiming a Southwest “office” in Quito** with addresses, phone numbers, and hours, but these are **not official Southwest locations** — they are likely inaccurate, unverified listings reused from generic templates or user-generated content.

## What This Means in Practice

- **Southwest does not serve Mariscal Sucre International Airport (UIO) in Quito** with its own flights or staffed ticket counters.
- Therefore, there is **no local Southwest staffed office where you can go in person** for reservations, ticketing, baggage questions, or refunds in Quito.

Other international carriers (e.g., Delta, United, American, LATAM, Aeroméxico) *do* have offices at or near the Quito airport, but Southwest does not appear on official airline lists of Quito operators at UIO.

## How to Contact Southwest from Quito / Ecuador

Since there's no local office, use Southwest's official support channels:

### Phone

- **U.S. Customer Service (Main):**  **1-800-435-9792** — Southwest's primary reservations and support line. Dial with the appropriate international prefix (e.g., **00 1 800-435-9792** from Ecuador).

### Website / Mobile App

- **Official Contact Page:** [https://www.southwest.com/contact\\_us/](https://www.southwest.com/contact_us/) — access online forms, support topics, and sometimes live chat.
- **Southwest Mobile App:** Manage bookings, check in, view flight status, and access help tools.

### Online Support

- Use the help/contact section on **southwest.com** to submit queries or request support via email/form.

## In-Person Help at Quito

If you need in-person support for an itinerary that includes other airlines (e.g., a U.S. connection with United or American), you will deal with **that carrier's counter at Mariscal Sucre International Airport** — not Southwest. United and others do maintain offices or counters at UIO, but that is unrelated to Southwest.

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### **Summary**

- ✓ Southwest Airlines does *not* have an official office in Quito, Ecuador.
- ✓ There are no Southwest ticket counters or staffed support desks at Mariscal Sucre International Airport.
- ✓ The best way to contact Southwest from Quito is via its **U.S. customer service line (+1-800-435-9792)** or through the official website/app.