

1-866-829-1086 Southwest Airlines Taipei Office

Here's the **best available information** about a “Southwest Airlines Taipei Office” — and what it *actually means* for travelers in Taiwan:



Southwest Airlines in Taipei — Official Status

✗ No Standalone Southwest Office in Taipei

Southwest Airlines does **not operate a dedicated customer service office or street-level branch in Taipei, Taiwan** that you can walk into for reservations, ticketing, or flight support. There is no official Southwest-published address in downtown Taipei. This matches Southwest's typical business model: unlike some international carriers, Southwest doesn't maintain local retail offices in many foreign cities.

Instead, customer support is handled through centralized phone/online channels and, where applicable, via *partner airlines*. (www.findairlinesoffice.com)



Taipei Airport (Taoyuan) “Service Info” Listings

Some third-party directories list a “Southwest Airlines Taipei Office” tied to:

📍 Taiwan Taoyuan International Airport (TPE)

No. 9 Hangzhan S Rd, Dayuan District, Taoyuan City, Taiwan 33758 ([Flight Terminal Info](#))

However:

- This reflects the **airport location itself**, not an official Southwest ticket counter or customer service desk specifically staffed by Southwest. (www.findairlinesoffice.com)
- Southwest does **not currently have scheduled flights to Taipei** and therefore does not operate its own check-in or service counters at TPE. Instead, airline operations at Taoyuan are handled by carriers that serve those routes. ([中央社 CNA](#))

This listing is best interpreted as an *airport address where third parties associate Southwest for informational purposes* — not an actual Southwest office or staffed facility. (www.findairlinesoffice.com)

Official Ways to Contact Southwest from Taipei / Taiwan

Since there's **no physical office in Taipei**, here are the official support channels you can use:

Southwest U.S. Customer Service

-  **1-800-435-9792** — Southwest's main reservations and customer service line. You can call this number from abroad by adding the international dialing prefix for your phone/service provider before the U.S. number. (www.findairlinesoffice.com)

Online Support

- **Official Website:** https://www.southwest.com/contact_us/ — Chat, forms, and live help via the Help Center.
- **Mobile App:** Manage bookings, check in, get flight status, and access assistance tools.

These official channels are the best way to handle reservations, changes, flight status questions, cancellations, baggage issues, and more.

Travel Context in Taipei

While Southwest doesn't fly directly to Taipei currently, the airline is expanding its *Asia-related travel options* through partnerships with Taiwanese carriers:

- **China Airlines:** Southwest has an interline partnership that allows seamless booking and connections between CAL flights from Taipei to U.S. gateway cities and onward Southwest flights within the U.S. starting in 2026. (china-airlines.com)
- **EVA Air:** Southwest also announced an interline agreement with EVA Air to expand connections between North America and Asia, which can facilitate combined itineraries. (EVA Air)

These partnerships mean that while Southwest doesn't operate flights into Taipei itself, you can book travel that connects through Taiwanese carriers into Southwest's U.S. network. (china-airlines.com)

Summary

Item

Details

Southwest Airlines Taipei Office	 No official standalone office in Taipei
Airport Presence at TPE	 No Southwest staffed counter (Southwest doesn't currently fly there) (Flight Terminal Info)
How to Contact Southwest	 1-800-435-9792 (U.S. customer service) /  southwest.com/contact_us/ (www.findairlinesoffice.com)
Travel Connections from Taipei	Via interline partners China Airlines and EVA Air beginning in 2026 (china-airlines.com)

Tip for Travelers in Taiwan

If you're planning travel involving Southwest:

1. **Book the international leg** (e.g., Taipei → U.S.) with a partner airline like China Airlines or EVA Air.
2. **Use the partner airline's desk at TPE** for check-in and baggage handling for the Taipei leg.
3. **Connect to Southwest flights** once in the U.S., and you can manage your Southwest portion via the mobile app or U.S. phone support.

If you'd like, I can walk you through **how to book a combined itinerary (Taipei + Southwest)** using partner airlines!