

1-866-829-1086 Southwest Airlines Tokyo Office

Here's the **accurate and up-to-date information about the idea of a “Southwest Airlines Tokyo Office”** — and what you really need to know if you're looking for support in Japan:

Southwest Airlines – Tokyo Office Status

No Official Southwest Office in Tokyo

Southwest Airlines **does *not* maintain a standalone customer service or corporate office in Tokyo, Japan** (or elsewhere in Japan). There is no publicly listed address in central Tokyo for booking assistance, ticketing, or walk-in customer support from Southwest. This is consistent with Southwest's general approach — most of their passenger support locations are at airports they serve or via centralized phone/online channels.

This means there is **no official “Southwest Airlines Tokyo Office”** where you can walk in and talk to airline staff about reservations, baggage, or flight changes. Any such listings you might find online (like random directory “Tokyo office” pages) are **not official Southwest offices and should be treated with caution.** (FlightOfficesInfo.com)

Tokyo Airport (Haneda) Contact for Southwest

Although there's no Tokyo office, if you have an itinerary that involves Southwest in some way (e.g., connecting flights), you may see *references* tied to:

Tokyo International Airport (Haneda — HND)

- Some directories list contact info associating Southwest with **Haneda Airport, Terminal 1** — but this reflects *airport information* and not an official airline office with Southwest staff stationed there. ([Flight Terminal Info](https://FlightTerminalInfo.com))
- The airport's general contact number is: **+81 3-5757-8111** — for airport information (not Southwest support directly). ([Flight Terminal Info](https://FlightTerminalInfo.com))
- Southwest itself does **not operate scheduled flights to Haneda or Narita at this time**, so there are **no Southwest ticket counters or staffed desks at Tokyo airports.**

What some unofficial sites call a “Tokyo office” is essentially just the **airport address** (Haneda) used as a placeholder — not a staffed Southwest service center. (FlightOfficesInfo.com)

How to Contact Southwest from Tokyo / Japan

Since there's no local office, your official Southwest Airlines contact options are **centralized through their global customer service and online tools**:

Official United States Customer Service

- **+1-800-435-9792** — Southwest's main reservations and customer service number (can often be called from abroad with the right international prefix). ([Flight Terminal Info](#))
 - Be prepared for international call costs if dialing directly — using internet calling apps may help reduce fees.

Online Support

- **Official Website Contact Page:** https://www.southwest.com/contact_us — lets you access online chat, help forms, flight changes, and more. ([Southwest Airlines](#))
- **Mobile App:** The Southwest app provides booking management, check-in, boarding passes, and live flight status — often the most efficient way to handle routine needs.

There is **no officially authorized phone number specific to Tokyo or Japan listed by Southwest** — all support is handled through the U.S. central system. ([Flight Terminal Info](#))

Important Notes About Southwest & Japan

- **Southwest does not currently operate direct flights to Japan**, so they do not staff local airport ticket counters in Tokyo.
 - If you have international flights that connect with a U.S. carrier partner (e.g., EVA Air, etc.), the partner airline's counter at the Tokyo airport will assist you — not Southwest directly. ([EVA Air](#))
 - Always use **official Southwest contact channels** (website or the U.S. customer service number) to avoid unofficial phone numbers or "office listings" that are not verified.
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Summary

Item	Status
Southwest Airlines Tokyo Office	 No official office in Tokyo

Airport Presence at Haneda / Narita

✗ No Southwest ticket desks or counters

How to Contact Southwest from Japan

☎ +1-800-435-9792 (US customer service) / 🌐 southwest.com/contact_us

Where to Get In-Person Help in Tokyo

➔ Use the operating carrier's counter if connecting via partner airline

If You're Traveling Soon

✓ **Manage flights online:** Use the Southwest mobile app or website to handle check-in and itinerary changes. ([Southwest Airlines](#))

✓ **Call support when needed:** Dial the Southwest U.S. number with the international prefix from Japan (e.g., *010 + 1-800-435-9792). ([Flight Terminal Info](#))

✓ **Partner help at airports:** At Tokyo airports, carriers you're actually flying with (e.g., ANA, JAL, EVA Air, etc.) will provide in-person assistance for tickets that include their segments. ([EVA Air](#))

If you'd like, I can give you the **exact dialing format from Japan to reach Southwest's U.S. customer service** — including country codes and prefixes. Just let me know!