

# 1-866-829-1086 Southwest Airlines Toronto Office

Here's the **accurate, up-to-date information** about a **Southwest Airlines Toronto Office** and how to get help if you're in the Toronto area:

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## Southwest Airlines – Toronto (YYZ) Presence

### Toronto Pearson International Airport (YYZ)

Southwest Airlines does **not have a standalone street-level office** in Toronto, Ontario. Instead, the airline's passenger services are provided at an **airport service counter** inside **Toronto Pearson International Airport**, where staff assist travelers on flight days. ([Flight Terminal Info](#))

#### **Airport Address:**

##### Toronto Pearson International Airport (YYZ)

6301 Silver Dart Dr, Mississauga, ON L5P 1B2, Canada ([Airport Terminal Map](#))


#### **Airline Counter Location:**

Southwest operates from **Terminal 1** at Toronto Pearson International Airport. ([Airport Terminal Map](#))

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## How to Contact Southwest from Toronto

### Primary Customer Support (U.S. Main Line)

-  **1-800-435-9792** — Southwest's standard U.S. reservations and customer service number (this is the official contact for booking, flight changes, baggage help, etc.). ([Flight Terminal Info](#))

### Airport Contact

- **Toronto Pearson Airport Main Phone:** +1 416-247-7678 (general airport inquiries, not Southwest specific). ([Flight Terminal Info](#))

### Official Website

- <https://www.southwest.com/> — Manage reservations, online check-in, and access help tools. ([Flight Terminal Info](#))

Note: Third-party “office” listings (e.g., generic “Southwest Canada Office”) are not official Southwest Airlines corporate or retail offices — customer support in Canada is handled through the airline’s main contact systems and airport counters. ([WhereAirlinesFly](#))

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## **Services Available at Toronto Pearson (YYZ)**

At the Southwest service counter inside **Terminal 1**, you can typically get help with:

### ✓ **Check-In & Boarding**

- Check in if you haven’t done so online and obtain your boarding pass from the counter. ([Airport Terminal Map](#))

### ✓ **Reservations & Changes**

- Make or modify flight reservations, including cancelations or itinerary adjustments via in-airline staff assistance (note that many changes are often easier online or by phone). ([Airport Terminal Map](#))

### ✓ **Flight Status & Gate Info**

- Real-time departure, arrival, gate, or delay information on Southwest flights. ([Airport Terminal Map](#))

### ✓ **Baggage Services**

- Support with checked baggage questions, lost baggage claims, and allowances. ([Airport Terminal Map](#))

### ✓ **Special Assistance**

- Help for passengers needing special accommodations, such as wheelchair assistance or traveling with pets. ([Airport Terminal Map](#))
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## **Travel & Check-In Tips for Toronto**

### **Online Check-In:**

Use the Southwest mobile app or website to check in up to **24 hours before departure** — this makes airport procedures faster and easier. ([Airport Terminal Map](#))

### **Arrive Early:**

For international departures, plan to be at YYZ at least **3 hours before flight time** to allow for check-in and security screening. ([Airport Terminal Map](#))

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### **Summary**

- **Southwest Airlines does not have a dedicated Toronto “office”** in the sense of a standalone customer service location.
  - Southwest’s **local presence in Toronto** is at the **Toronto Pearson International Airport (YYZ)**, with services provided at the airline’s counter in Terminal 1. ([Airport Terminal Map](#))
  - The best phone contact remains the **main Southwest customer service line: 1-800-435-9792**. ([Flight Terminal Info](#))
  - Use **southwest.com** or the mobile app for booking, check-in, flight status, and additional support tools. ([Flight Terminal Info](#))
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If you want, I can give **step-by-step directions to find the Southwest counter once you’re at YYZ** or provide **typical service hours for flights from Toronto!**